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# Special Pricing for North Carolina

Total out of pocket at Install \$72 + tax

Installation: (\$99 value) FREE

Monthly Lease:

\$72

Lockout:

**\$50** 

Transfer

FREE

(from another vendor to Smart Start)

Transfer:

FREE

(\$75 value)

(from one vehicle to another)

Removali

FREE



# SSI-1000 USER INSTRUCTIONS

1-800-880-3394 | SmartStartInc.com

The SSI-1000 is a breath-alcohol ignition interlock device which requires the user to take and pass a breath test before the vehicle will start. If the breath alcohol sample submitted is at or above the preset fail level, the vehicle will not start.

#### HOW TO TAKE A TEST:

- 1. When you turn the vehicle's ignition on, the unit LED will display WAIT along with a number (##), counting down to zero. Take this time to drink some WATER to eliminate breath contaminants.
- 2. When display reaches 0, the LED will then display BLOW.
- 3. You can only test when the LED displays BLOW.
- 4. The proper way to test is to blow steadily into the mouthpiece for 3 seconds and then, without interrupting the air flow, hum while saying the word "WHO" for the remainder of the test. During a test, the LED will display TEST.
- 5. Keep blowing into the mouthpiece until the unit clicks and beeps 3 times indicating the test is complete.
- 6. If you do not blow the test properly, the LED will display ABRT which means Abort. You will have to try again.
- 7. After a successful test the LED will display WAIT while it analyzes the breath sample.
- 8. The unit will analyze the breath sample and will display either PASS, WARN, FAIL, or VIOL.
- 9. During normal operation of the unit, the LED will display NV##, indicating the number of violations remaining.

## AFTER YOU TAKE A TEST, 1 OF 5 THINGS WILL HAPPEN:

- 1. The LED display will flash PASS and you may start your vehicle
- 2. The LED display will flash WARN and you may start your vehicle
- 3. The LED display will flash ABRT and you will not be able to start your vehicle
- 4. The LED display will flash FAIL and you will not be able to start your vehicle
- 5. The LED display will flash VIOL and you will not be able to start your vehicle.

When you blow an ABRT, VIOL, or FAIL, you must take and pass another breath test before your vehicle will start. After blowing a FAIL, the unit will cycle to WAIT and then to BLOW. Consecutive violations may result in action taken against you by your Monitoring Authority. ABRT is caused by blowing too hard, not hard enough, not long enough, interrupting the flow between the blow and hum transition, or by not performing the voice tone properly. An ABRT will require you to take another test. An ABRT is not a fail.

Once your vehicle is started, the device will ask for RETESTS by beeping and flashing the word BLOW. Be sure to drink some WATER prior to each and every test. Failure to take the retest is a violation. (When using the device, always practice safe driving habits and keep your eyes on the road. You should find a safe place to park before taking a retest.)

Handset mount - You have been provided a handset mount to keep your device within easy reach and out of harm's way. If your mount needs replacing, advise our service personnel and we will secure a new one.

### LOCKOUTS

The LED displays the number of violations remaining while in normal operation mode as NV ##. The counter starts with the maximum available violations and counts down. Each time a violation is indicated, the unit will subtract 1 from that number. The device will **lockout**, the LED will display **LOCK**, and not allow you to take a test under the following 4 conditions.

- 1 TEMPORARY LOCKOUT A short lockout, typically fifteen minutes, (set by your State laws) occurs when you blow 3 fails in a 15 minute period. The device will TEMPORARILY LOCKOUT. This can happen before you start your vehicle OR after you start the vehicle and then fail 3 RETESTS! During this lockout, the device will not allow you to test. Use this time to drink WATER and test again when the device is ready. NOTE: If this happens while you are driving, the device will not reset until you turn your vehicle off for 15 minutes.
- 2 RESTRICTED DRIVE TIME LOCKOUT A <u>drive time lockout</u> occurs if the unit is programmed with restricted driving times, as ordered by the monitoring authority. During the <u>restricted lockout</u> time, the device will not allow you to take a test or start your vehicle.
- 3 SERVICE LOCKOUT Before a <u>service lockout</u> occurs, the LED will display SVC / L ###. This is the number of hours remaining before the device will lockout due to missing your service date. Once the device displays LOCK, please contact your service provider for assistance. DO NOT IGNORE THE SERVICE WARNING grace period.
- 4- VIOLATIONS LOCKOUT A <u>violation lockout</u> occurs after losing your last violation **AND** exceeding the allowed lockout grace period. A violation is caused by a HIGH LEVEL breath failure, OR by missing a retest, OR by starting the vehicle without passing a test. The LED display will show the number of hours left until the lockout occurs. (L###). Once the device displays LOCK, please contact your service provider for assistance. **DO NOT IGNORE THE LOCKOUT WARNING** grace period.

# QUICK REFERENCE INFORMATION AND AFTER HOURS SERVICE

For after hours service, call us toll free at 800-880-3394 and follow the directions from our answering service. If you leave a message, be sure to include your area code, phone number and full name so we may return your call.

LED DISPLAYS	DESCRIPTION
WAIT	The unit is preparing for a breath test.
BLOW	The unit is ready to accept a breath test.
NV##	The number of violations remaining before the unit goes into the grace period before lockout.
SVC / L###	A reminder of the hours remaining until you lockout due to missing your monthly service.
(L ###) / NV 0	A reminder of the hours remaining until you lockout due to violations.
LOCK / NV 0	The device is in lockout due to violations. You must call the service center for assistance.
APPT	A reminder the appointment date is approaching. Press the 4 button to see the date and time (24 hr. format).
FALT	Unit has detected a problem – bring vehicle in for service immediately or call 800 # for assistance

- You must drink WATER prior to each and every breath test. This will eliminate breath contaminants.
- If you are given an unlock code, you only have 6 hours to bring the vehicle in for service. After 6 hours, the unit will lockout and you will have to tow the vehicle in AT YOUR EXPENSE.
- When using the device, always practice safe driving habits.
- Anyone can drive your car, but they must use the device. You are responsible for all readings recorded by the device.
- If you are the driver of the vehicle, letting someone else take a test for you is a program violation.
- If the LED displays "WAIT 080." the unit has detected a problem and requires a replacement of the head unit. Please call the 800# for assistance.
- If your vehicle needs service, have the service technician call Smart Start for instructions and keep a receipt from the shop
  indicating the date and time it was in for service and the date and time it was picked up.
- If you need to replace your car battery or starter, keep a receipt for your battery purchase and keep the time between
  disconnecting the battery and reconnecting it to less than one hour to avoid a power disconnection from being reported.
- You have several minutes to take a Retest. Find a safe place to park before taking a retest. Missing a Retest is a violation and will be recorded by the device. A low car battery may cause you to retest every 2 minutes. It is your responsibility to maintain the electrical system in your vehicle.
- Once the device begins asking for a retest, be sure to take the test before turning off your ignition or you will lose a violation.
- The interlock device does not affect the engine's operation and cannot turn your engine off once it is running.
- Do not use a breath freshening agent just before taking a test. Most of these agents contain alcohol.
- Keep the unit in its mount so you can see the display. With the radio playing loud, or a window down, you may not hear the beeping the interlock will make when it is ready for a retest. If you can see the display, you will notice the RETEST indication. An optional LED light is available for clients who are hearing impaired.
- Do not place the interlock on the floor, or where you can't see it or hear it, or where it may be damaged. Do not expose
  the unit to moisture or liquids. You are responsible for damages due to negligence or abuse of the device.
- If your unit locks out or is not operating properly, we may ask you to tow your vehicle to the nearest Smart Start location. If the problem is found to be with the device, we will credit your account for the amount of the tow bill. You will be responsible for the tow bill if the problem is not unit related. Please contact your local service center for a phone number to a preferred towing company in your area. Towing which may exceed \$100 MUST be arranged through the Smart Start service center manager.